

04th October 2023

HAIR CREATORS SALON LTD

Dubai, UAE

Dear M/s,

This is to confirm that **HAIR CREATORS SALON LTD** has our POS terminals installed in their outlet under below **MID 4001714**. They have been dealing with us since **Mar 2022**. Below is the volume of card transactions that they have generated from their outlet from **Oct'22** till **Sep'23**. We hereby certify that there is no chargeback during this period. This confirmation letter is issued upon the said merchant's request and without any liability to ADIB nor Abu Dhabi Merchant Acquiring Company.

MID	4001714
Oct-22	304,526
Nov-22	335,712
Dec-22	382,783
Jan-23	319,982
Feb-23	283,328
Mar-23	343,949
Apr-23	328,217
May-23	258,868
Jun-23	301,149
Jul-23	300,734
Aug-23	264,821
Sep-23	232,292
TOTAL	3,656,361

Thanking You



ADIMAC



No. 3906

Date 29/01/2024

The Manager

RAK BANK

U.A.E.

Sub: **Letter of Acknowledgement of Assignment and Undertaking MID: 4001714.**

Dear Sir/s.

We refer to the Term and Conditions entered between **HAIR CREATORS SALON LTD** & Abu Dhabi Islamic Bank (ADIB).

We also refer to the notice we have received from **HAIR CREATORS SALON LTD** dated 23/01/2024 regarding the assignment of Point-of-Sale collection under **HAIR CREATORS SALON LTD** in favor of **RAK BANK** and we hereby acknowledge and consent of such assignment.

We undertake to pay all receivables and proceeds due to the Merchant, funds in transit and other amounts payables under the Terms and Conditions and the Merchant Application Form in accordance with the Notice into the bank account number **0243169101002** IBAN **AE520400000243169101002** with the Receiving Bank.

We hereby retain any rights we may have to deduct charges, make adjustments or effect chargeback as legitimate under the course of the business as per Terms and Conditions between ADIB and the Merchant.

This letter is irrevocable until we receive the No Objection Certificate (NOC) to be issued by the Receiving Bank.

Yours Faithfully,

Authorized Signatory

ADIB Merchant Service



Fayyaz Muhammad
Fayyaz Muhammad
A 152

Jaber Abduljamil Essa
Jaber Abduljamil Essa
A 195

No. 4068



income letter 4001714 HAIR CREATORS SALON LTD

From Sarah <sarah@card-cutters.ae>
Date Wed 04/10/2023 16:51
To SALAHMASRY@LIVE.COM <SALAHMASRY@LIVE.COM>
Cc Sheryl <sheryl@card-cutters.ae>

 1 attachment (93 KB)
INCOME LETTER - HAIR CREATORS SALON LTDMID_40001714.pdf;

Dear Merchant,

Good Day

PFA. income letter 4001714 HAIR CREATORS SALON LTD SALAHMASRY@LIVE.COM

Original can be collected weekdays between 11 am to 2 pm from below address.

Card Cutters
Office 328-330 , Emarat Atrium,
Business Bay, PO Box 38242,
Near Gulf News , Sheikh Zayed Road, Dubai

--

Regards,

Sarah Khan
Customer Support Dept.

Card Cutters
Office 328-330 , Emarat Atrium,
Business Bay, PO Box 38242,
Near Gulf News , Sheikh Zayed Road, Dubai

Telephone Office +971 45668860
Mobile No. +971 50 412 8440
Sarah@card-cutters.ae
www.card-cutters.ae



Proud to be partner with ADIB Merchant Services.





Re: Original POS assignment letter request 4001714

From Sarah <sarah@card-cutters.ae>
Date Thu 15/02/2024 17:20
To salah masry <salahmasry@live.com>
Cc Sheryl <sheryl@card-cutters.ae>

 2 attachments (818 KB)
assignmnet_lleter_MID_4001714.pdf; app.pdf;

Dear Sir,

Good Day

PFA. Assignment letter and application form

Thank you,

--

Regards,

Sarah Khan
Customer Support Dept.

Card Cutters
Office 328-330 , Emarat Atrium,
Business Bay, PO Box 38242,
Near Gulf News , Sheikh Zayed Road, Dubai

Telephone Office +971 45668860
Mobile No. +971 50 412 8440
Sarah@card-cutters.ae
www.card-cutters.ae



Proud to be partner with ADIB Merchant Services.





From: salah masry <salahmasry@live.com>
Date: Thursday, February 15, 2024 at 5:09 PM
To: Sarah <sarah@card-cutters.ae>
Subject: Re: Original POS assignment letter request

Dear Sarah

Merchant ID is 4001714

Hair Creators Salon LTD

I appreciate your kind help

From: Sarah <sarah@card-cutters.ae>
Date: Thursday, 15 February 2024 at 11:40 AM
To: salah masry <SALAHMASRY@LIVE.COM>
Subject: Re: Original POS assignment letter request

Dear Sir,

Good Day

Kindly provide merchant ID.

Thank you,

--

Regards,

Sarah Khan
Customer Support Dept.

Card Cutters
Office 328-330 , Emarat Atrium,
Business Bay, PO Box 38242,
Near Gulf News , Sheikh Zayed Road, Dubai

Telephone Office +971 45668860
Mobile No. +971 50 412 8440
Sarah@card-cutters.ae
www.card-cutters.ae



Proud to be partner with ADIB Merchant Services.



From: salah masry <salahmasry@live.com>
Date: Thursday, February 15, 2024 at 11:29 AM
To: Sarah <sarah@card-cutters.ae>
Subject: Original POS assignment letter request

Dear Sarah

I hope this email finds you well.

RAK Bank is asking me to share a copy of the initial pos assignment/agreement letter that we had at the time we started.

Is it possible to find me a copy of it kindly?

I appreciate your patience and understanding

Thank you

Best Regards
Salah Masri
www.haircreators.net
Mob - +971551859769



Outlook

Re: TERMS AND CONDITION - ADIB MERCHANT SERVICES / 4001714 HAIR CREATORS SALON LTD

From Sarah <sarah@card-cutters.ae>**Date** Thu 31/10/2024 12:27**To** SALAHMASRY@LIVE.COM <SALAHMASRY@LIVE.COM>**TERMINAL RECOVERY**

Hi Merchant,

Good Day

This email is to advise you that the POS Machine (debit/credit card machine) for your merchant account with ADIB Merchant Services has not been used for more than more then 60 days.

Please be reminded that as per T&C, ADIB has the right to deactivate the machine if not used within 60 days.

Set up fees are non-refundable, and POS MACHINES are ADIB's property and should be returned to ADIB if machine is inactive.

Due to non-transacting so long, your machine has already been deactivated.

Kindly confirm your availability so one of our RM will come and collect machine from you.

،مرحبًا التاجر

يوم جيد

ADIB تهدف هذه الرسالة الإلكترونية إلى إعلامك بأن جهاز نقطة البيع (جهاز بطاقة الخصم/الائتمان) الخاص بحساب التاجر الخاص بك لدى Merchant Services لم يتم استخدامه لأكثر من 60 يومًا.

يرجى التنكير أنه وفقًا للشروط والأحكام، يحق لمصرف أبوظبي الإسلامي إلغاء تنشيط الجهاز إذا لم يتم استخدامه خلال 60 يومًا.

رسوم الإعداد غير قابلة للاسترداد، وأجهزة نقاط البيع هي ملك لمصرف أبوظبي الإسلامي ويجب إعادتها إلى مصرف أبوظبي الإسلامي إذا كانت الآلة غير نشطة.

نظرًا لعدم إجراء المعاملات لفترة طويلة، فقد تم بالفعل إلغاء تنشيط جهازك.

لدينا ويأخذ الآلة منك RM يرجى تأكيد تواجدك حتى يأتي أحد.

Thank you,

--

Regards,

Sarah Khan
Customer Support Dept.

Card Cutters
Office 328-330 , Emarat Atrium,
Business Bay, PO Box 38242,

Near Gulf News , Sheikh Zayed Road, Dubai

Telephone Office +971 45668860

Mobile No. +971 50 412 8440

Sarah@card-cutters.ae

www.card-cutters.ae



Proud to be partner with ADIB Merchant Services.



From: Sarah <sarah@card-cutters.ae>

Date: Wednesday, October 2, 2024 at 2:55 PM

To: "SALAHMASRY@LIVE.COM" <SALAHMASRY@LIVE.COM>

Subject: Re: TERMS AND CONDITION - ADIB MERCHANT SERVICES / 4001714 HAIR CREATORS SALON LTD

Dear Sir,

Good Day



Thank you.

--

Regards,

Sarah Khan

Customer Support Dept.

Card Cutters

Office 328-330 , Emarat Atrium,

Business Bay, PO Box 38242,

Near Gulf News , Sheikh Zayed Road, Dubai

Telephone Office +971 45668860
 Mobile No. +971 50 412 8440
Sarah@card-cutters.ae
www.card-cutters.ae



Proud to be partner with ADIB Merchant Services.



From: Sarah <sarah@card-cutters.ae>
Date: Friday, September 13, 2024 at 12:20 PM
To: "SALAHMASRY@LIVE.COM" <SALAHMASRY@LIVE.COM>
Subject: TERMS AND CONDITION - ADIB MERCHANT SERVICES / 4001714 HAIR CREATORS SALON LTD

Dear Valued Merchant,

Good Day

This email is to advise you that the POS Machine (debit/credit card machine) for your merchant account with ADIB Merchant **Services has not been used for more than 30 days**. We require this to be used within one month of the date of this letter to bring the account up to date.

Please be reminded that as per T&C, ADIB has the right to deactivate the machine if not used within 60 days.

Set up fees are non-refundable, and POS MACHINES are ADIB's property and should be returned to ADIB if machine is inactive.

If we don't see any transaction with in one month, we will assume you no longer require the services and will deactivate the terminal and request one of our engineers to collect the terminal from you.

Hence, kindly confirm if our machine will be used as soon as possible, or should we deactivate and arrange the collection of it. If you have any queries do not hesitate to contact me on the number below.

If you have a problem in terminal

Kindly call our MHD at 048061212, take the complain number, and share so we can also chase. if there is a delay, you can call the same MHD number to check your complaint status

مرحبًا بالتاجر،

يوم جيد

ADIB تهدف هذه الرسالة الإلكترونية إلى إعلامك بأن جهاز نقطة البيع (جهاز بطاقة الخصم/الائتمان) الخاص بحساب التاجر الخاص بك لدى Merchant Services لم يتم استخدامه لأكثر من 30 يومًا. ونطلب استخدام هذا خلال شهر واحد من تاريخ هذه الرسالة لتحديث الحساب.

يرجى التذكير أنه وفقًا للشروط والأحكام، يحق لمصرف أبوظبي الإسلامي إلغاء تنشيط الجهاز إذا لم يتم استخدامه خلال 60 يومًا. رسوم الإعداد غير قابلة للاسترداد، وأجهزة نقاط البيع هي ملك لمصرف أبوظبي الإسلامي ويجب إعادتها إلى مصرف أبوظبي الإسلامي إذا كانت الآلة غير نشطة.

إذا لم نشهد أي معاملة خلال شهر واحد، فسوف نفترض أنك لم تعد بحاجة إلى الخدمات وسنقوم بإلغاء تنشيط الجهاز ونطلب من أحد مهندسينا استلام الجهاز منك. يرجى الاطلاع على الشروط والأحكام المرفقة التي قمت بالتسجيل فيها.

ومن ثم، يرجى التأكد مما إذا كان سيتم استخدام أجهزتنا في أقرب وقت ممكن، أم يجب علينا إلغاء تنشيطها وترتيب استلامها. إذا كان لديك أي استفسار فلا تتردد في الاتصال بي على الرقم أدناه.

إذا كان لديك مشكلة في المحطة على الرقم 048061212 وأخذ رقم الشكوى ومشاركته حتى نتمكن أيضًا من المطاردة. MHD يرجى الاتصال بـ

Thank you.

--

Regards,

Sarah Khan
Customer Support Dept.

Card Cutters
Office 328-330 , Emarat Atrium,
Business Bay, PO Box 38242,
Near Gulf News , Sheikh Zayed Road, Dubai

Telephone Office +971 45668860
Mobile No. +971 50 412 8440
Sarah@card-cutters.ae
www.card-cutters.ae



Proud to be partner with ADIB Merchant Services.

